



*Dedicated to Providing Compassionate  
Residential and Dementia Care*

Tel: 0118 973 3670

[wildacrescarehome.co.uk](http://wildacrescarehome.co.uk)

*“Wild Acres is absolutely amazing! My aunt is so happy and settled here. All of the carers go way beyond their job description and really engage with the residents. Laughter is heard frequently. The activities are extremely well organised. The food is perfect. I could not recommend this home enough.”*

*“You are all true heroes at Wild Acres and I am sure I speak for all the relatives when I say a HUGE THANK YOU to you all for keeping things going so well during these difficult times. You are all stars and I salute you!!”*

*“When I first walked into Wild Acres, I got a feeling of family cosiness and that’s just how it is. All the staff are so friendly, kind and helpful. Nothing is too much trouble. All residents are lovingly cared for and made to feel at home. I could not have chosen a better, nicer nor more friendly place for my husband to be cared for and he seems very content.”*

*“A big thank you to all at Wild Acres for doing such a sterling job during this virus crisis. Thank you all for keeping my mum safe.”*

*“As always a big thank you to you and your amazing team for the infinite care and dedication you show towards everybody associated with Wild Acres.”*

# Welcome To Your New Home...

**Wild Acres Care Home is set in beautiful grounds located in Finchampstead Village. It is within easy reach of Wokingham Town Centre and is well serviced by local transport links.**



Wild Acres Care Home has 26 comfortable bedrooms. En-suite facilities are available in 13 of the bedrooms. The remaining 13 bedrooms all have washbasins and a nearby bathroom. All bedrooms are furnished with a bed, wardrobe, chest of drawers and a chair. Nurse call bell systems are in place in every room.

There are two communal lounges in the home. One is a large lounge for those who enjoy sitting and chatting or watching television, the conservatory lounge is for those who prefer quiet recreation and reading.

There is a separate dining room where we encourage all residents to have their meals together and use this opportunity for socializing but those who prefer having their meals in their rooms are given the choice to do so.

# Making You Feel At Home...

The home has delightfully landscaped gardens and a large patio area with seating which residents and families enjoy throughout the warmer months. In addition, we employ handymen and gardeners as well as other professionals to keep the home safe and running smoothly for you.



## Our Philosophy

“Our goal is to promote and protect physical, mental, spiritual and social well-being of residents through assuring that quality services are provided by trained and responsible health care professionals whereby service user’s dignity, respect, freedom of choice, privacy, confidentiality and equality are maintained at all times.

We aspire to achieve our goal through encouraging open communication and environment where residents and staff feel safe and comfortable to express their needs, which are acknowledged accordingly. We run a non-discriminatory policy and accept service users from all ethnic groups”.

# Food at Wild Acres



**We are proud of the high quality of our meals here at Wild Acres that are carefully designed to be enjoyable whilst providing balanced nutrition to our residents.**

Regularly rotating the menus to follow seasons ensures we always have meals which cater to our residents' likes and dislikes, including those who require modified or specialist diets.

Our in-house chef produces bespoke menus of home-cooked food that are prepared on-site for our residents.

The philosophy is to create classic and simple modern dishes that inspire residents to recall happy memories of family dinners and Sunday lunches. We are dedicated to serve highly nutritious food that benefits the health of residents.

## *Sample Menu*

### **Breakfast**

A selection of Cereals, Porridge, Toast & Preserves  
or  
Cooked Breakfast

### **Lunch**

Cottage Pie with Mash and Mixed Vegetables  
or  
Salmon, New Potatoes and Peas

### **Pudding**

Rice Pudding  
or  
Chocolate Gateau

### **Supper**

Home Made Soup  
Selection of Sandwiches  
Poached Egg on Toast  
Prawn & Crabstick Cocktail with Bread and Butter



## Activities at Wild Acres

Our in-house activity coordinator provides stimulating and engaging activities for all our residents. They play a fundamental part in delivering our mission of enhancing the lives of our residents by creating a fun and varied program for everyone to participate in.

Our activity coordinator gets to know our residents well and tailors the activities to the interests and hobbies of the ladies and gentleman who live with us, enabling them to learn a new skill or revisit old pastimes with their ever-changing programme of events and activities.

Activities vary greatly, they can be anything from arts and crafts, visiting musicians to a visit to the local garden centre. The activities help to stimulate the mind and are aimed at improving our resident's wellbeing in terms of their mind, body and soul whilst keeping the residents happy between visits from family and friends.

So, while there is inevitably a general and reassuring rhythm to our day, you'll be encouraged to dance to your own tune.



# Our Care



**At the heart of Wild Acres Care Home in Wokingham is our amazing team of highly qualified carers.**

Our dedicated and experienced team provides an outstanding level of care to every resident, tailored to their exacting needs. They offer residents as much or as little support as they require with the reassurance that help is at hand at all times.

Many of the team have worked together for years, providing a consistent approach to care delivery and continuity. We are aware that the home's staff will always play a very important role in the residents' welfare.

Staff training is an ongoing process, ensuring continual further development to make sure our residents receive care that is always market-leading and built on the latest best practice.





## The Environment

The physical environment of the home is designed for residents' convenience and comfort.

The communal areas of the home provide a safe, comfortable and above all, social place for our residents. There are two communal lounges in the home. One is a large lounge for those who enjoy sitting and chatting or watching television, the sun lounge is for those who prefer quiet recreation and reading.

Residents also have their own comfortable bedrooms, a space that they can truly call their own, and where they can be surrounded by their own possessions and memories.

We are lucky enough to be able to give our residents access to our beautiful garden, which is always well maintained. The garden provides a change of scene for the residents activities, as well as an ideal place for family visits.

Our commitment to our residents is to deliver high-quality, individual care in a nurturing and engaging environment so that our residents can live happy and truly meaningful lives.



# Frequently Asked Questions

## How much does it cost?

Our weekly fees depend on individual needs and they are based on a comprehensive pre-admission assessment.

## What is included in the fees?

- Fully furnished bedroom with profiling bed and call bell system.
- Use of communal lounges, gardens, grounds and facilities.
- Heating, lighting, utilities, maintenance, Wi-Fi and telephone calls excluding international calls.
- Laundry service and housekeeping.
- Daily meals, drinks, snacks including specialist diets.
- Care and support from qualified staff to help with daily living in line with the residents agreed care plan.
- Daily activities, planned events and entertainment.

## What is not included in the fees?

- Hairdressing and Chiropractic.
- Newspapers and magazines.
- Dry cleaning or purchase of new clothes.
- Non-prescription medication.
- Staff escort services to external appointments.

## What happens if my money runs out?

We expect new residents to have funds to pay for their care for the foreseeable future. If your funds deplete to below the threshold of £23,250 contact your Local Authority who will reassess your finances and may be able to help with the cost of care.

## Do you accept Local Authority rates?

Yes, however Local Authority fees are usually significantly lower than our standard weekly fees and at times in combination with third party 'top-up' payment or if the Local Authority agrees to meet our full fees.

## Can I bring my own furniture?

Yes, we encourage our residents to bring in pieces of furniture to make their room homely and comfortable as well as furnishing it with their personal items and photographs.

## Can I bring my pet?

Whilst we regret, we are unable to accommodate residents' pets, we are happy for them to come for a supervised visit.

## Can I keep my own GP?

Yes, providing your existing GP is relatively local to the home and is prepared to continue to look after you and to visit the home on request. We also have an exclusive arrangement with a GP practice local to Wild Acres, ensuring quality and consistency of care.

## When can my relatives and friends visit?

We do not have set visiting hours. Our residents' friends and family can visit whenever suits them.

## Can my relative or friend share a meal with me?

Of course, we love to get family and loved one's involved as much as possible. We can include them in any of the mealtimes, just simply let us know in advance, so we know to expect them.

## Can my relative or friend take me out?

Absolutely, as long as there are no medical reasons that might prevent this, we always encourage trips out and know how much our residents enjoy a change of scenery. All we ask is that you give us advance warning so we can ensure we are properly prepared and that we know roughly when to expect you back.

## Is the home able to cater for my religious needs?

Yes, we respect all cultures and religions and individual needs are catered for.

## Are you regulated and inspected?

Yes, we look forward to being inspected regularly by the Care Quality Commission (CQC) so that we can let them talk to our residents. The CQC regulates and inspects all Care Services and their website is not only a great way of finding local care services, it also shows you recent inspections so that you can see what the inspectors think of the home. There is also a link on our web page for our homes CQC inspection report so do have a look.

## Are you Covid Safe?

We continue to operate in line with the COVID-19 pandemic guidelines released by the Government, Public Health England and the CQC.

# Wild Acres' Response to COVID-19

We are welcoming new residents safely into our care home and have a range of measures in place to support the ongoing wellbeing of our residents and staff. Below are some safety steps we are currently taking:



Enhanced infection control procedures and cleaning regime in place across the home.



Dedicated COVID-19 secure visiting areas for families and friends to visit in person.



Access to iPad that can be used to support virtual video calls between our residents and their loved ones.



Sufficient Supplies of PPE for all staff and visitors.



Frequent COVID-19 testing for all staff and residents to keep the home free of infection.



All new residents are tested for COVID-19 prior to moving into our home.



Assistance with organising COVID-19 vaccinations for new residents.

We want to reassure you that we are taking every step possible to protect our residents and team in this new era of COVID-19. We continue to operate in line with the COVID-19 pandemic guidelines released by the Government, Public Health England and the CQC.

# Our Other Care Homes

## **Applegarth Care Home**

24 Huntercombe Lane North

Maidenhead SL6 0LG

Tel 01628 663287



## **Northcourt Lodge Nursing Home**

65 Northcourt Avenue

Reading RG2 7HF

Tel 0118 987 5062



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440 Finchampstead Road  
Wokingham  
RG40 3RB

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